



Programme session descriptions

[Leading your intelligent customers](#)

It's all very well to say that asset owners and operators should be intelligent customers but what sort of leadership and company ethos is needed to achieve that? Regulators see the insides of all sorts of companies: those where the leadership achieves the objective and those where it doesn't.

[Safe in knowing your legal obligations](#)

It is almost a truism that if you ask a lawyer whether you are likely to be prosecuted for doing something they will advise you not to do it. But in the real world there are also things that we definitely must do to avoid prosecution. Do these always align with common sense and your personal sense of responsibility? Where do you draw the line?

[How healthy is your digital twin?](#)

Industry 4.0 is upon us and a powerful tool comes with it: the digital twin – the simulation model of your process plant. You can use it to explore things that you wouldn't wish to do with your real plant but you can also keep it completely in step with the real plant and use it to probe a little more deeply into the difficult to reach areas – what do you find there? If your twin is unhealthy then how healthy is your process plant?

[Taking care of the environment](#)

'Polluter pays' has a consequence – if you don't pollute then you stand to 'clean up' in both senses! But almost every industrial activity has some unwelcome by-products. Perhaps as well as being intelligent customers we need to be intelligent polluters. How does this fit with actions against climate change?

Big data: counting the cost of risk

As production is scaled up so too is the risk, both as regards safety and as regards the business impact of failures. Rare failure mechanisms with major potential consequences start to need more diligent consideration... ...but you need to look at a lot of data to see what to prioritize.

Net zero: towards a hydrogen economy

Hydrogen is all around us – though rarely in free form. How can we best liberate and use this abundant resource? Where and how do we need to change our infrastructure and our thinking about energy and cost?

A view from the fast track

A special guest looks at things from a highly personal angle.

Coffee table discussions

Coffee table discussions directly follow each Plenary session. The session host and speaker will be joined on the main stage by others to further discuss the topic of the Plenary. Delegates will get the opportunity to raise questions and answer live polling.

Breakout group discussions

Breakout group discussions directly follow each presentation session. Delegates will automatically be put into small groups to be able to join in, ask and answer questions, and network. Each discussion will be led by a facilitator.